

February 7, 2024

Re: **YOAN IVANOV YOSIFOV (MRN: 202312015)**

Dear MR AND MRS. YOSIFOV,

Thank you for your interest in bringing, YOAN IVANOV, to St. Louis Children's Hospital (SLCH) for Selective Dorsal Rhizotomy (SDR) surgery with Dr. T.S. Park. All our team members look forward to providing the best possible care to your child.

SDR SURGERY

We offer a fixed cost for the SDR surgery of **\$45,118.00 USD**. The fixed cost covers:

1. Initial evaluation at clinic
2. SDR surgery
3. Postoperative in-patient care
4. Daily postoperative out-patient physical therapy for approximately 3 weeks.
5. Treatment of SDR surgery-related complications during your stay in St. Louis.

- The fixed SDR cost does not cover orthopedic surgery or any other medical services.
- There will be no additional billings or refunds and itemized statements are not provided for SDR services
- If your child needs follow-up care in the future, separate payment will be expected for those services.
- Any Emergency Room or Urgent Care visits that are not a direct result of a complication of SDR surgery are not covered under the fixed cost. The costs associated with the ER visit should be paid for before you leave St. Louis. If you have travel insurance, we are typically not able to bill foreign travel insurance companies directly for services as we are not contracted with them. You will have to pay all costs and then submit the receipts for reimbursement from the insurance company.

BRACES AND EQUIPMENT

A deposit of **\$6,500.00 USD** is required for braces and equipment such as walkers and canes.

SLCH does not sell the braces and equipment. We purchase the items from various vendors for each child. We do not charge any service fee.

Depending on the equipment that is needed, you will receive a refund or owe a balance to us. The refund will be processed approximately 90 days after your child's last date of service. If you owe a balance, you will need to pay the balance by a credit card or money order before you leave St. Louis

These funds may not be used for any purpose other than purchasing bracing, equipment or supplies during your stay in St. Louis. They may, however, be used to cover any outstanding balances not covered by the fixed price when the accounts are reconciled.

PAYMENT

The total amount of **\$51,618.00 USD** must be in the hospital account no less than **forty-five (45)** days before the first date of service (not date of surgery). If payment is not received, the surgery will be cancelled. If you wish to make payments in installments, you may do so by notifying us ahead of time. However, full payment must still be in the account by the deadline.

For international payments – including wires, credit cards, etc. – please visit our international payment page <https://stlouischildrens.flywire.com/> or click the button below:

MAKE A PAYMENT

Flywire is the preferred method and is a secure and easy way to send money to St. Louis Children's Hospital. For questions about your payment, please call Flywire's 24/7 multilingual Support line at 1-800-346-9252 or e-mail support@flywire.com.

If additional or follow-up care is needed in the future, prepayment will be expected for those services prior to receiving care.

HEALTH INSURANCE

If you have insurance which might cover all or part of the medical services here, you must notify us immediately upon scheduling and provide us with a copy of the insurance card, all contact information and also notify the insurance company to contact us immediately. Bear in mind that even though your insurance may tell you they cover services here, it is possible not all providers will accept a foreign insurance plan or may not be in network with them, in which case you would be responsible for payment of those charges.

Please remember that we can provide only a receipt of payment; no itemized statements will be issued with the fixed cost.

This cost does not include any consults or surgery for other services such as orthopedic surgery, ophthalmology, etc. If you wish to receive any of those services after your arrival, payment is required before you can be seen.

We look forward to assisting you while you are in St. Louis, Missouri. If you have any questions, please do not hesitate to contact me.

Sincerely,

Kris Eddleston
Patient Accounting Lead, International Patients
St. Louis Children's Hospital
BJC HealthCare